“What in the world would we do without our libraries?”

— Katherine Hepburn
Our Core Values at OSU Libraries and Press

In engaging with our community and working with our partners, we are guided by these core values:

**Access:** We endorse and advocate the open exchange of information.

**Civility:** We create safe environments for discourse within our community.

**Collaboration:** We actively seek out partnerships and share our expertise.

**Diversity:** We recognize, promote and value the differences within our organization and community.

**Innovation:** We improve and adapt by valuing risk-taking and intellectual discovery.

**Preservation:** We safeguard knowledge and the historic record for our community.

**Service:** We are passionate and intentional about helping others.

**Sustainability:** We are trusted stewards of our resources.

The full Strategic Plan for OSU Libraries and Press is accessible online at http://osulibrary.oregonstate.edu/sites/default/files/osulpstrategicplanrevisedfall2015_0.pdf.

“Libraries store the energy that **fuels** the imagination. They open up windows to the world and **inspire** us to explore and achieve, and contribute to improving our quality of life. Libraries **change lives** for the better.”

– Sidney Sheldon
Message from the University Librarian and OSU Press Director

It’s my pleasure to present the 2015-16 Impact Report for OSU Libraries and Press (OSULP). This Impact Report highlights our achievements in support of student success and faculty excellence at Oregon Student University. Our stats attest to our centrality on campus. We support more than 1.25 million visitors annually, mostly undergraduates. We persist as the best place for students to seek assistance while learning to conduct sophisticated research.

Student internships like those sponsored by the Gray Family Chair for Innovative Library Services provide opportunities beyond resume-building. Student interns gain real world experience and begin building a professional network that leads to future job opportunities.

Generous support from donors allows us to maintain our vital role in the life of students. Our donors not only provide support for internships, but they also partner with us to deliver exceptional services, spaces and collections. We continually strive to steward our available resources wisely to provide the very best library materials in support of scholars at all levels. OSU Libraries and Press remains committed to the creation, application, dissemination and preservation of knowledge.

I am particularly proud of the accomplishments of OSULP faculty. They are regularly acknowledged at OSU for their outstanding performance and outreach. They have been recognized nationally for their leadership acumen. Cheryl Middleton’s election as president-elect for the Association of College and Research Libraries, the higher education association for academic librarians, bestowed a well-deserved honor upon Professor Middleton after years of active engagement and service to the profession. Our faculty members continue to build upon their reputation for scholarly prowess; this year, four faculty members were selected to receive awards for their contributions to our professional literature.

The OSU Press extends our outreach to readers everywhere through its successful publishing efforts. Several OSU Press titles received awards, demonstrating that we and the other 141 members of the Association of American University Presses (AAUP) continue to be an excellent investment for our home institutions and a rich resource for our regions.

OSULP’s strategic plan for 2012-17 guided us toward many achievements this past year as it did in previous years. As this plan winds down, we look forward to launching a new plan that will coincide with the university’s celebration of its 150th anniversary and propel us toward the next 150 years of excellence.

Please enjoy learning more about our achievements for 2015-16.

Faye A. Chadwell
The Donald and Delpha Campbell University Librarian and OSU Press Director
Valley Library: The Numbers for 2015-16 at a Glance

**How Many People Are We Serving?**

- **35,000** people visit the Valley Library in an average week when classes are in session.

**1.25 Million People** visit the Valley Library in a year (2015–16), which equals **40** trips to the library per student on average in a year (since 30,500 students were attending OSU in 2015–16) or about one visit every week during the academic year.
230,330 items were checked out in 2015-16

700 items are checked out in an average day

452 classes and workshops were taught by library faculty in 2015-16

8,256 students attended and benefited from these workshops

660,015 e-book views in 2015-16

1,815,052 article downloads in 2015-16

1,865,518 database searches in 2015-16

1.8 million downloads from ScholarsArchive@OSU in the past year
A Commitment to Students and Innovation

The Valley Library may appear to be the same on the outside as 15 years ago, but inside these esteemed walls, powerful changes are underway. Libraries are constantly advancing in the digital age, and we’re leaders in these ongoing innovations. This Impact Report will highlight some of the many accomplishments and innovations that were produced by OSU Libraries and Press in 2015-16.

One thing that never changes is our passionate commitment to the success of the students of Oregon State University. And to maintain that commitment, we need to use the technologies that our students and faculty are utilizing to do their academic work.

With our ears listening to our students and our eyes on what other top university libraries are doing across the country and around the world, we are always seeking ways to improve the excellent services and resources that we provide to our students. Following are some of the areas where innovations are happening now.

Students Benefit from Workshops and Courses Taught by Library Faculty

Our library faculty members are experts that are passionate about sharing the best information to enrich the academic experiences of students in majors from all across the university. Among other new teaching efforts, the library launched a new study abroad program in 2016, and the first trip was to Spain and focused on social justice.

We Provide the Technology that Students Need

Now more than ever before, students are using technology to do their homework, papers and projects — and the library has it for them. The Valley Library has more than 100 desktop computers available (both Macs and Windows OS) on the second floor for students to use, and they’re very popular. Students can also check out a range of electronics including laptop computers, e-readers and tablets, still and video cameras, projectors, voice recorders and more. In particular, students rely heavily on laptops to do their homework, we make it convenient for them to get a laptop when they need one, and they checked out laptops almost 30,000 times from the Valley Library in 2015-16.

Reaching Out to Students and Encouraging the Written Word, Diversity, Mental Health, and Delving into Current Issues

The Libraries’ new concierge service — now offered at the beginning of each term — helps students successfully navigate the library building and the campus. Located immediately inside the Valley Library, the faculty and staff providing this service responded to more than 1,300 questions during the 54 hours that the concierge station was staffed.

Librarians in our Teaching and Engagement department (TED) have been developing outreach activities that highlight the importance of independent reading: reading to learn and reading for pleasure. These directly intersect with OSU’s strategic commitment to enhancing diversity in a variety of ways. The most significant is the planning and creation of the Current Issues Collection and Reading area to highlight books that will inform, entertain, and engage students — encouraging them to dig more deeply into topics of interest on campus.

TED librarians also planned, coordinated and organized OSU Libraries’ participation in Library Information Science Mental Health week, a nationwide program designed to educate library employees about mental health and to overcome the stigma of mental health issues. One TED librarian, Kelly McElroy (standing in the photo below), was a co-founder of the national program and coordinated a series of events at OSU.

“We with a library you are free, not confined by temporary political climates. It is the most democratic of institutions because no one — but no one at all — can tell you what to read and when and how.”

— Doris Lessing
Our Expanding Collections Provide Rich Resources for Researchers

The library's Resource Acquisitions and Sharing department negotiated several deals on OSU's behalf through the Orbis Cascade Alliance and the Greater Western Library Alliance that produced cost savings/avoidance of $1,742,588 for resources purchased/subscribed. Access to hundreds of shared e-books via the Orbis Cascade Alliance yielded a cost per use of $1.45 for every e-book viewed. Collaborative negotiations with the libraries at the University of Oregon and Portland State to purchase access to Elsevier's Freedom Collection provides access to 2,385 more titles for much less than adding individual titles that OSU faculty had requested from the publisher.

Some major collections were acquired by the library’s Special Collections and Archives Research Center including the Fred Eckhardt Papers (Fred was a guiding light in the microbrew beer movement), the Alsea Watershed Study Records, the Irwin Stone Papers, the David Noakes Papers, the Ujima Education Office Records, the Liz Van Leeuwen Papers and a major addition to the Paul Elliker Papers.

We Provide Information to Our State and Our World
Guin Library was the top lender in providing marine science articles and books to other library members of the International Association of Aquatic and Marine Science Libraries and Information Centers. There are 64 member libraries that loan material to other members, and OSU's Guin Library is among the top three lenders every year.

Faculty and staff at OSU Libraries are responsible for implementing the OSU faculty open access policy and worked with faculty to deposit journal articles from nearly all disciplines in ScholarsArchive@OSU. The articles have already been downloaded 71,029 times. The repository is the eighth-ranked, single institution, university repository in the country by Webometrics, and will soon contain 60,000 articles, theses and dissertations, technical reports, university publications and other OSU scholarship. These items are freely available online to anyone in the world with Internet access and a web browser, including community members, Oregon taxpayers, researchers and practitioners.

537 master's theses and doctoral dissertations from more than 100 OSU degree programs were made available open access via the ScholarsArchive@OSU open access repository; these have already been downloaded 54,000 times.

Three library departments partnered with the Oregon Historical Society on a successful grant ($66,000) to digitize the papers and photographs of important wildlife conservationist William L. Finley, his wife Irene Finley, and their colleague Herman Bohlman. The three departments also partnered with the Oregon Farm Bureau Foundation for Education and the Oregon Historical Society to develop a successful Oregon Heritage grant ($9,800) to digitize the Oregon Century Farm and Ranch Program Records. Both digital projects will make significant content pertaining to Oregon’s agricultural heritage and wildlife conservation available online.

“OSU is clearly at the front of an open access movement that gives the public the chance to read research that hasn’t been dramatized and oversimplified by third party outlets. Thank you very much for this!”

— An Associate Professor in Natural History
Acknowledging and Supporting Our Dedicated Students

About 100 students work for the Libraries and Press each year, and the students benefit from the knowledge and income that they earn, while the Libraries and Press gain from having valuable assistance in staffing a large and busy library.

Students Gain Through Internships

The Libraries and Press offer many internships for students. This publication was designed by Sydney Wisner, one of the three graphic design interns working for the Valley Library.

Last year’s PROMISE intern helped create a recruitment plan for the Diversity Scholars program, assisted with creating diversity-related exhibits, did job shadowing, informational interviews, mini-projects, visits to other academic libraries, and received mentoring.

The library partners with the Honors College to fund two student archivist internships for Honors College students. These interns work closely with faculty in the Special Collections and Archives Research Center.

OSU Press has an annual George P. Gibbs Publishing Intern each year that obtains first-hand experience in book publishing and the operations of a university press.

The Gray Family Chair for Innovative Library Services sponsored three student interns in 2015–16: one intern worked to develop the Scalar platform used to publish OSU Press and Special Collections content in newly accessible formats; a second intern created an interactive text-adventure game for navigating the library; and a third helped build a large-scale digital collection to enhance visualization of letters to and from Nobel Prize-winning scientist Linus Pauling.

The Libraries and Press sponsored a graduate student’s attendance at OpenCon, an international conference for student and early career academic professionals on open access, open education and open data. See a message from that grad student on the next page.

Students Earn Library Undergraduate Research Awards

OSU Libraries honors one or two undergraduate students each year who, through the comprehensive use of the OSU Libraries, demonstrate outstanding research, scholarship and originality in researching and writing a research paper or research project. The winning students are awarded a $1,000 scholarship thanks to the generosity of donors Gilbert and Marie Cleasby.

Totten Awards Recognize Outstanding Student Employees

The Carl Totten Award was established in 1995 in memory of Carl E. Totten, OSU class of ’30, by his wife, Winifred Wilberding Totten, also a 1930 graduate. The annual award honors the work and sacrifices that today’s students make to get a college education, and it recognizes student library employees who have a financial need and have provided outstanding service to library patrons while maintaining a successful student career. The seven winners of the Carl Totten Outstanding Student Assistant Award for 2016 each received a $250 scholarship.
“I found that what I took back from the [OpenCon] conference was much broader than I had anticipated; it far exceeded my already high expectations. Thank you so much for sending me to OpenCon. I know that it has equipped me to make a bigger difference in furthering open education, open data, and open access, and it will affect the way that I practice science for the rest of my life.”

— Rachael Kuintzle, Graduate Research Assistant, Hendrix Lab at OSU
Our Librarians Excel at Teaching, Innovation and Research

The library faculty of OSU Libraries teach undergraduates and graduate students how to use technology platforms to find, use, organize and share information. They also teach an array of workshops to grad students to help them navigate the stages of research, from managing their data to choosing where and how to publish.

Here are some of the awards and accomplishments earned by librarians in 2015-16.

Librarian’s Article is Selected as One of the Year’s Best
Congratulations to Kelly McElroy, Student Engagement and Community Outreach Librarian. Her article, “Archives Alive!: Librarian-Faculty Collaboration and an Alternative to the Five-Page Paper,” co-authored with Tom Keegan of the University of Iowa Libraries, was selected as one of the top 20 library instruction articles of the year by the American Library Association’s Library Instruction Round Table.

Major Grant Acquired to Fund At-Risk Feminist Literature
CALYX Press and Oregon State University Libraries and Press were awarded a $96,437 grant from the National Endowment for the Humanities to digitize at-risk literature published through CALYX Press, a Corvallis feminist press founded in 1976. The successful grant-writing effort was led by Jane Nichols, Department Head for Teaching and Engagement, and library faculty member Dr. Korey Jackson.

Two Librarians Earn Award for Article
Congratulations to Maura Valentino, Metadata Librarian, and Michael Boock, Special Projects Librarian. The Awards Committee of the Special Libraries Association Academic Division selected their article, “Data Management for Graduate Students: A Case Study at Oregon State University,” as the recipient of the 2016 Practical Academic Librarianship (PAL) Award.

Library Faculty Member Receives Award for Co-Editing Book
Anne Bahde, the Rare Books and History of Science Librarian at OSU’s Valley Library, won an award from the Center for Research Libraries. The 2016 Primary Source Award in Research recognizes the book Using Primary Sources, Hands-On Instructional Exercises, for which Anne served as one of three co-editors. This monograph aimed at special collections librarians, archivists, faculty and museum staff surveyed innovative methods to promote the successful use of primary sources in student research.

Librarian Connects with Latino Communities to Tell Their Stories
In 2016, Natalia Fernandez (shown standing in the photo), the librarian in charge of the Oregon Multicultural Archives, began a collaborative project called Nuestras Voces y Herencia that is dedicated to gathering and preserving the life stories of Yamhill County’s Latino/a community. The project partners included the Yamhill County Cultural Coalition, the Yamhill County Historical Society and Museum, and Unidos Bridging Community.

Librarian at OSU-Cascades Campus Receives Oregon Library Association Award
Sara Q. Thompson of the OSU-Cascades Library in Bend received the President’s Award from the Oregon Library Association.

OSU Libraries Presents Its Award for Outstanding Faculty
The winners in 2016 of the Outstanding Faculty Award were Hannah Gascho Rempel, Graduate Instruction Librarian in the Teaching and Engagement department, and Mike Eaton, User Experience Manager in the Emerging Technologies and Services department.
Professional (non-teaching) faculty members and classified staff at OSU Libraries perform a range of essential duties and include:

- Administrators and department heads
- Library technicians in the circulation, acquisitions and collection maintenance areas
- Analyst programmers for the Libraries and Press webpages and IT functions
- Archivists in the Special Collections and Archives Research Center
- and a variety of other jobs

Here are some of the awards and accomplishments of professional faculty and classified staff in 2015–16.

**Valley Library’s Cheryl Middleton Elected President of ACRL**

Cheryl A. Middleton, Associate University Librarian for Research and Scholarly Communication, was elected vice-president/president-elect of the Association of College and Research Libraries (ACRL).

**Two in Archives Earn Major Awards from OSU**

Elizabeth Nielsen and Chris Petersen, who both work in the Special Collections and Archives Research Center at the Valley Library, were winners of major university awards in 2016. Elizabeth Nielsen is the winner of the OSU Professional Faculty Excellence Award, and Chris Petersen is the winner of the Outstanding Faculty Research Assistant Award.

**OSU Libraries Presents Awards for Outstanding Group Project and Outstanding Classified Employee**

For their work on the library concierge effort (info on page 6), the winners for the group project were Valery King, Kristin Swetland, Rima Reeves, David Moynihan and Sami Kerzel. The winners of the outstanding classified employee were Xiaoping Li and Susan Doolittle of the Resource Acquisition and Sharing department.

“Over the months we have flooded ILL [the interlibrary loan service] with requests, and **we are amazed** at the promptness and cheerfulness of the staff who provide this service. Without them, we could never acquire all the PDFs we need. When a strange citation comes to our attention, we say ‘Let’s see how the ILL folks work their magic on this one.’ They have never failed!

“I know librarians who assure me it’s fun to track down obscure materials, but what we have asked is over the top. After our field session, we will come over with donuts or ask the ILL staff to lunch or dinner. Meanwhile, we want you to know what a **great resource for research and teaching** they are. Yours with pleasure.”

— Todd Elliott and Jim Trappe, Professors in the Department of Forest and Society at OSU, May 2016
For 55 years, OSU Press has published exceptional books about the Pacific Northwest — its people and landscapes, its flora and fauna, its history and cultural heritage. To learn more about Oregon’s foremost scholarly press, visit www.osupress.oregonstate.edu.

Awards and Honors
It’s been a bountiful year for awards at OSU Press. Recent award-winning titles include:

- *For the Love of Rivers: A Scientist’s Journey* by Kurt D. Fausch received the 2015 Sigurd F. Olson Nature Writing Award.
- *Marie Equi: Radical Politics and Outlaw Passions* by Michael Helquist received the 2016 American Library Association Stonewall Honor Book Award.
- *Children and Other Wild Animals* by Brian Doyle received a 2016 Pacific Northwest Booksellers Award and was a finalist for an Oregon Book Award.

Our Books
In 2015–16, OSU Press published more books that advance preeminence in OSU’s signature areas of distinction: advancing the science of sustainable Earth systems; improving human health and wellness; and promoting economic growth and social progress. Many of these titles also represent our commitment to enhance diversity. In the past year, the Press published new works in women’s history, African-American studies, Jewish studies, Native American studies, and LGBT (lesbian, gay, bisexual and transgender) studies.

Outreach and Partnerships
OSU Press exhibited at previews of two new Oregon Experience documentaries — “The Jewish Frontier” and “Jazz Town” – produced by Oregon Public Broadcasting and based on OSU Press books.

OSU Press launched an initiative, funded by the OSU Libraries and Press Gray Family Chair, to digitize 15 backlist titles to reach new audiences as e-books or in short-run digital or print-on-demand editions.

OSU Press Acquisitions Editor Mary Elizabeth Braun was part of an Association of American University Presses committee that developed a new *Best Practices in Peer Review* handbook.

“OSU Press has shined a bright light on this university’s scholarship and creativity for more than 50 years. A vital part of Oregon State’s mission to serve the people of Oregon, the Press reflects our commitment to new ideas, research and innovation in service to others. Through the Press, Oregon State engages the broader public as well, extending our reach and influence and the impact of our discoveries far beyond our borders.”

– Dr. Ed Ray, President, Oregon State University
New Titles Released in 2015-16

Wild in the Willamette: Exploring the Mid-Valley’s Parks, Trails, and Natural Areas, edited by Lorraine Anderson and Abby Philips Metzger

Shaping the Public Good: Women Making History in the Pacific Northwest by Sue Armitage

Embracing a Western Identity: Jewish Oregonians, 1849-1950 by Ellen Eisenberg

The Color of Night: Race, Railroaders, and Murder in the Wartime West by Max G. Geier

Marie Equi: Radical Politics and Outlaw Passions by Michael Helquist

A School for the People: A Photographic History of Oregon State University by Lawrence A. Landis

Reporting the Oregon Story: How Activists and Visionaries Transformed a State by Floyd J. McKay

Outsiders in a Promised Land: Religious Activists in Pacific Northwest History by Dale Soden

Not pictured:

From the Heart: The Photographs of Brian Laker (published by the Jordan Schnitzer Museum of Art at the University of Oregon; distributed by OSU Press)

Ricky’s Atlas: Mapping a Land on Fire by Judith L. Li, illustrations by M.L. Herring

Boundary Layer: Exploring the Genius Between Worlds by Kem Luther

Holy Moli: Albatross and Other Ancestors by Hob Osterlund

Ethnobotany of the Coos, Lower Umpqua, and Siuslaw Indians by Patricia Whereat-Phillips

A Week in Yellowstone’s Thorofare: A Journey Through the Remotest Place by Michael J. Yochim

Living Off the Pacific Ocean Floor: Stories of a Commercial Fisherman by George Moskovita

Numbers and Nerves: Information, Emotion, and Meaning in a World of Data, edited by Scott Slovic and Paul Slovic

Outsiders in a Promised Land: Religious Activists in Pacific Northwest History by Dale Soden
Thank You to Our Many Generous Donors

Want to reach the most students with your donations?

Donations that are made to OSU Libraries benefit students and faculty all across campus and in every academic discipline and in every college and department. That’s a great impact.

Much of the beauty of the Valley Library, the richness of our collections, and the services for students are funded by donors. These generous donations from the friends and supporters of the Libraries and Press are also deeply appreciated.

Supporters of the Libraries and Press generously donated $825,788 in 2015-16, and these donations came from more than 300 supporters. Highlights include a $45,000 gift to renovate the Valley Library information desk, and donor funding was also utilized to create a new reading room of books on current issues.

We’re moving forward with multiple initiatives, and funding from donors has enabled us to make progress. The continuing philanthropic support of our friends and stakeholders will make sure that we realize these major goals:

1. Develop a robust internship program for OSU graduate and undergraduate students;
2. Create more flexible learning and teaching space in the Valley Library to support both collaborative and individual learning needs;
3. Plan and design space within the Valley Library to increase student interaction with our signature holdings in the Special Collections and Archives Research Center;
4. Expand our efforts to document the history of the university and the broader social, cultural and environmental landscape of the Pacific Northwest and Oregon through the Libraries’ collections and the publications of Oregon’s oldest university press;
5. Support the recruitment and retention of excellent library faculty through endowed positions.

Your gifts contribute to the success of students at Oregon State, and the richness of their experience here is preparing them for the rest of their lives. You can be a part of their experience even if you never meet the amazing students that we see every day in the OSU Libraries.

To learn the best way for you to give to OSU Libraries and Press, please contact:

Don Frier, Executive Assistant to the University Librarian and OSU Press Director, don.frier@oregonstate.edu, 541-737-4633

or

Faye A. Chadwell, the Donald and Delpha Campbell University Librarian and OSU Press Director, faye.chadwell@oregonstate.edu, 541-737-7300
A library ... is a **space ship** that will take you to the farthest reaches of the universe, a **time machine** that will take you to the far past and the far future, a **teacher** that knows more than any human being, a friend that will amuse you and console you – and most of all, a gateway, to a better and happier and more **useful** life.”

– Isaac Asimov
For more information about OSU Libraries and Press, visit us in person or online at osulibrary.oregonstate.edu.

On our homepage, you'll find the latest news announcements about lectures, exhibits, new services and recent accomplishments. Plus an events calendar, the hours that we're open, floor maps, and you can search our collections, ask a librarian or go explore the books currently available from OSU Press.

We're at your fingertips 24/7.

Credits
Written by Faye A. Chadwell and Daniel Moret, Oregon State University Libraries and Press, and photo editing by Daniel Moret.

Design by Sydney Wisner, Graphic Design Intern for the Valley Library.